Make Call from Outlook Contacts

(Use Outlook contacts as your phone book)

Version 1.0
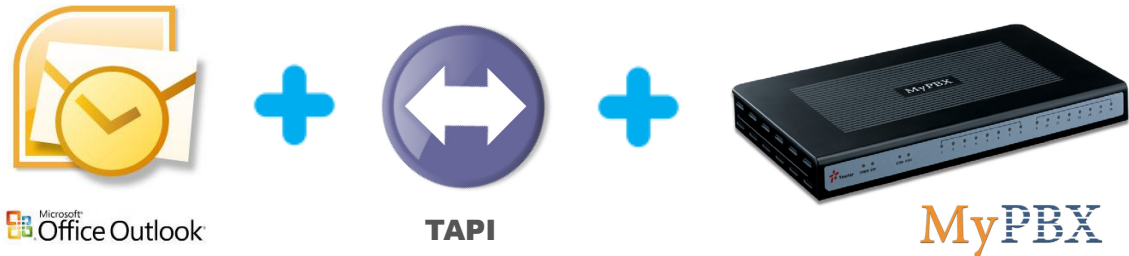
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Contents

Before you get started you will need
Outlook + TAPI (e.g. xtelsio)+ MyPBX.

1. Configure TAPI connect to MyPBX

The TAPI driver uses the functions of the Asterisk Manager via TCP/IP connection.

Before connecting TAPI to MyPBX, you must enable AMI (AMI setting->Enable AMI) add permitted IP address/subnet mask and apply changes on MyPBX.
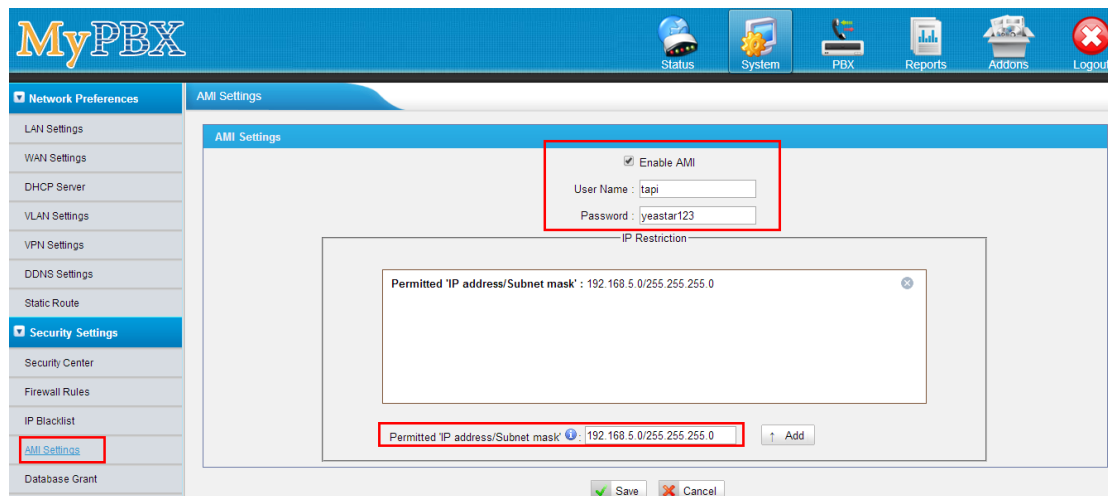
Figure 1-1

The Username and Password are set by yourself. In this guide, we use
User Name: tapi
Password: yeastar123

1.1 Download and install TAPI

Note: You can use other TAPI Driver, we just use xtelsio TAPI driver make example.
Example: xtelsio TAPI for Asterisk, more information please see
http://www.xtelsio.com/

1. Download and install "xtelsio TAPI for Asterik".
2. Run steup.exe and follow the dialogs to install it.

1.2 TAPI Driver Configuration

You can open the driver configuration via: [Start -> Programs -> xtelsio_TAPI_for_Asterisk -> xtelsio TAPI for Asterisk - Configuration -> Configure...].
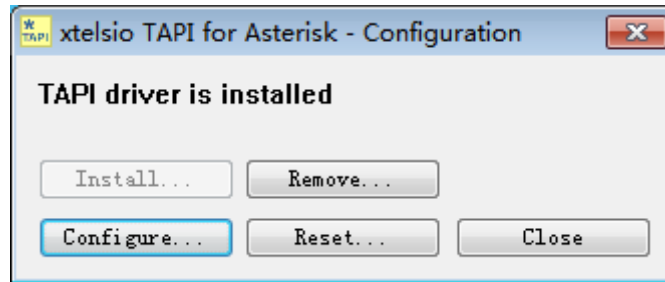**1**. Here you can add, remove or configure TAPI lines.

Figure 1-2

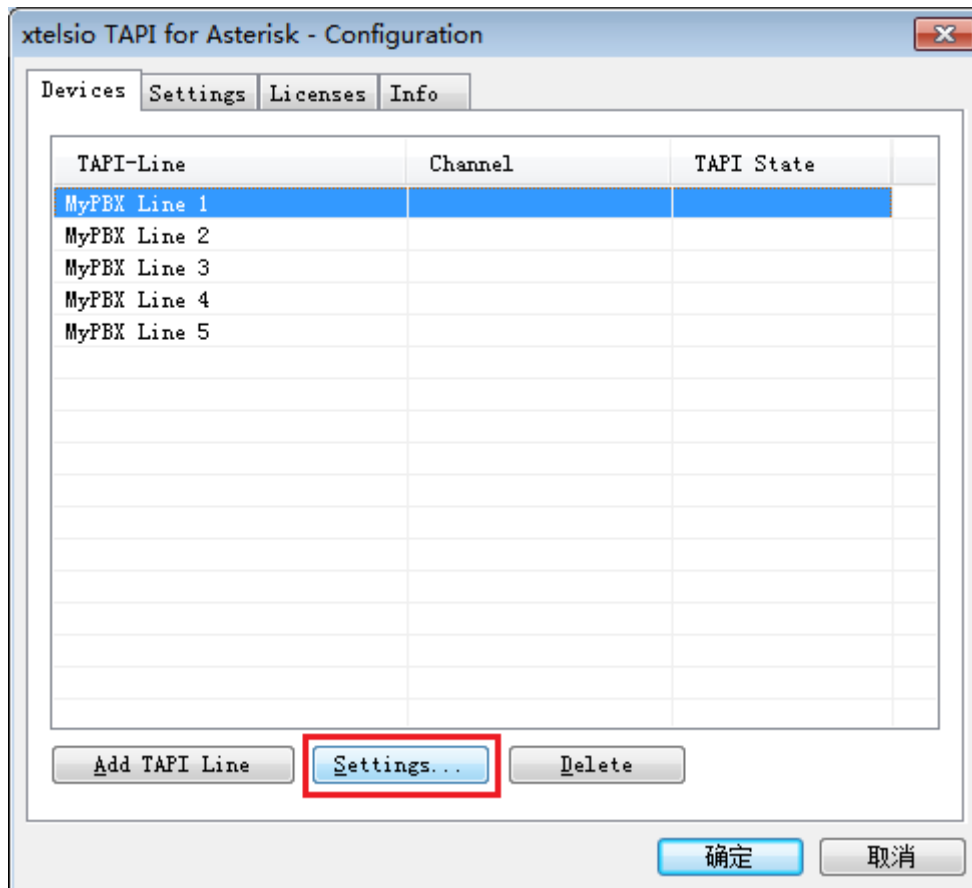**2**. Double-clicking a TAPI line opens the dialog shown below.

Figure 1-3

3. TAPI Line Configuration – Access to MyPBX
Step1: In first step you have to enter the access parameter for the Asterisk

Server.

1) Asterisk Server -> Settings…

Figure 1-4

2) In dialog "**Asterisk Server**" you have to enter the access parameters for the Asterisk Manager Interface.

Alias: MyPBX

IP-Address: IP address or host name of MyPBX (e.g.: 192.168.5.101).

Port: 5038

Username: tapi

Password: yeastar123

Note: The Username and Password should be the same as you set on MyPBX AMI settings page.
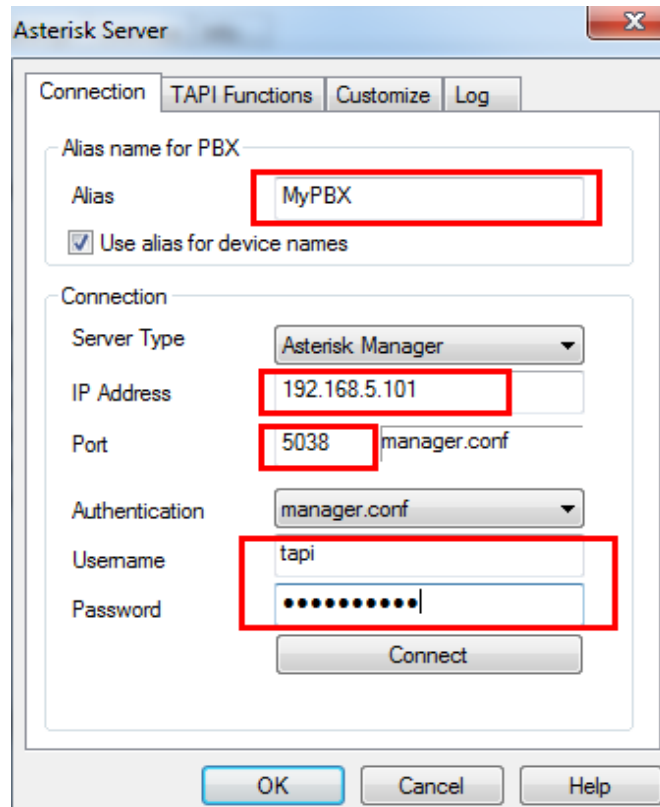
Figure 1-5

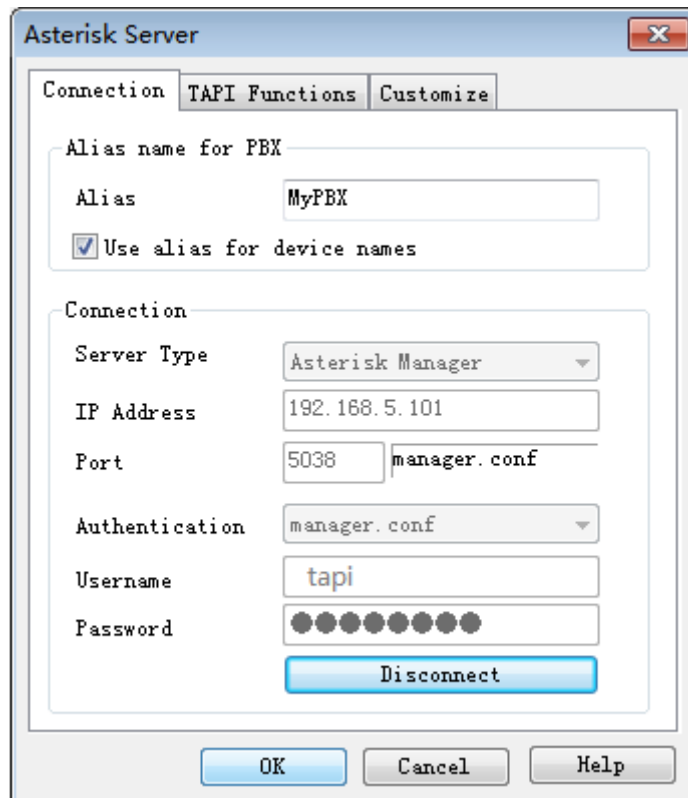3) Click "Connect", The below image dialog shows a successful Connect and Login.

Figure 1-6

4. TAPI Line Configuration – Device Parameter

Now you have to enter the parameters in section "**Asterisk TAPI Device**". The dialog image shows an example for a SIP phone with extension "5007".

Channel: Channel for your phone Examples: SIP/5007

IAX/5007

Zap/g1/11

Zap/1

Queue/600

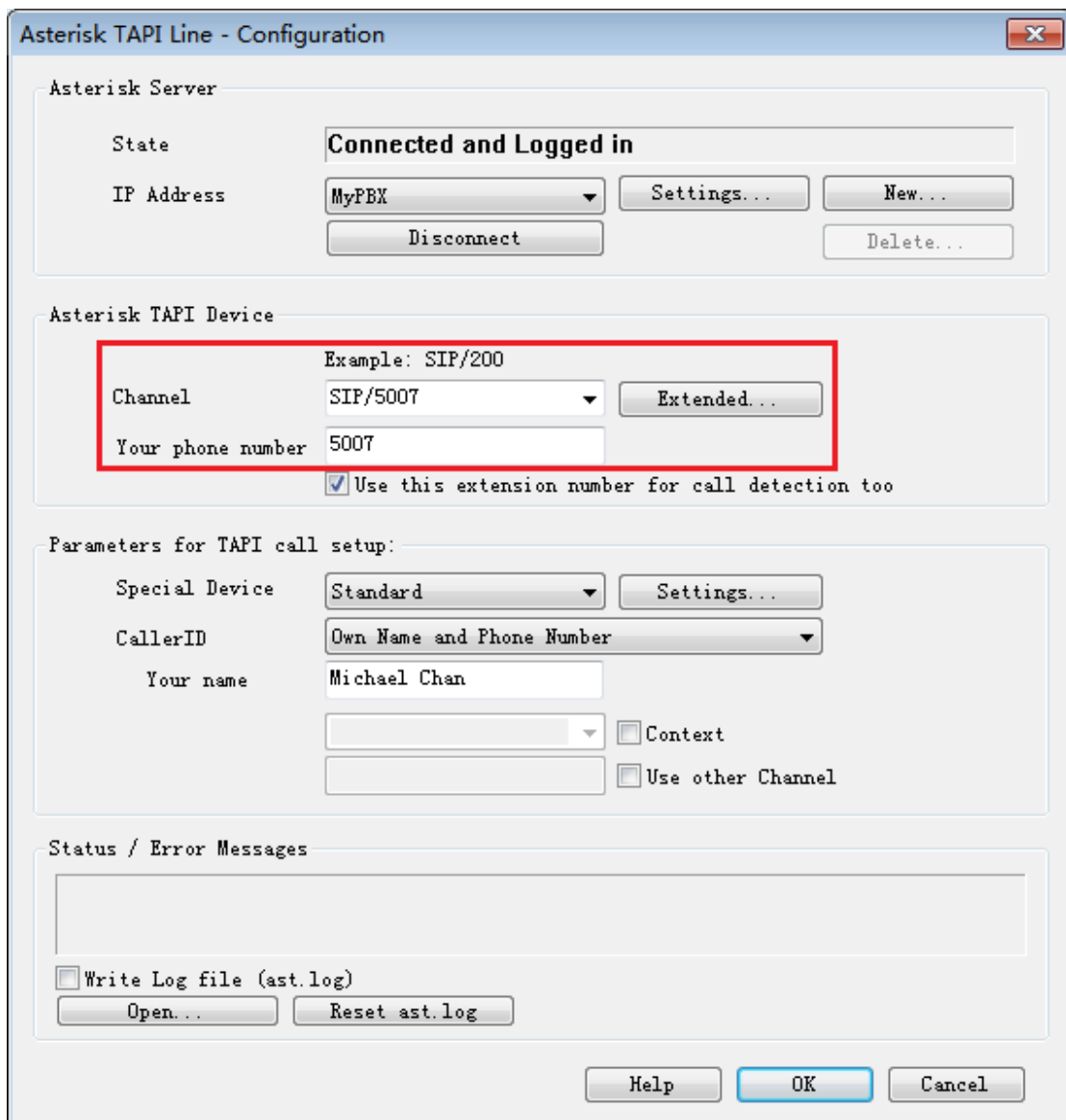**Your phone number**: This is used as "CallerID" and optionally for call detection.

Figure 1-7

5. Parameters for TAPI controlled call setup

Your name: The calls are signalled with this name to the called party. Example:

Michael Chan.

If these settings are done the TAPI driver should work now.

2. TEST with Outlook

Step1: Close and restart Outlook.

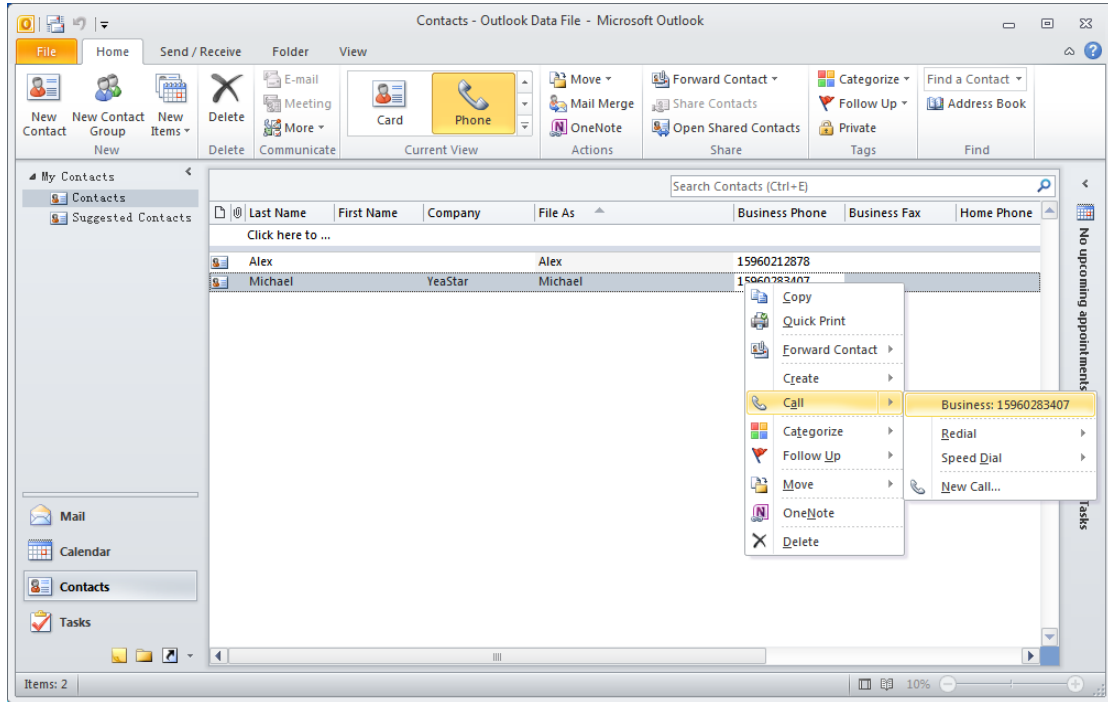**Step2**: Right click one of your Outlook contacts and select "Call Contact...".

Figure 2-1

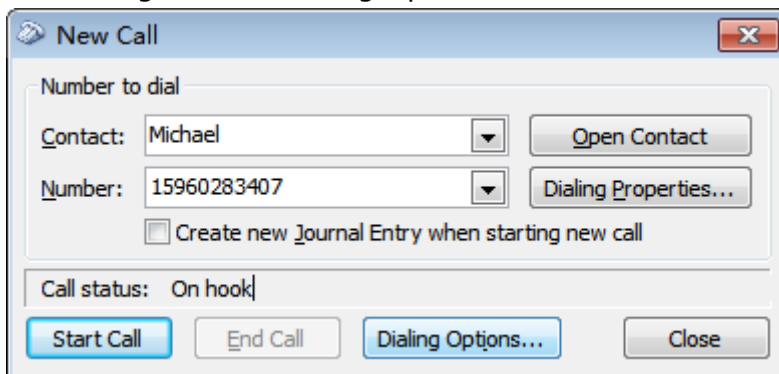**Step3**: Click to dialog button "Dialing Options..."

Figure 2-2

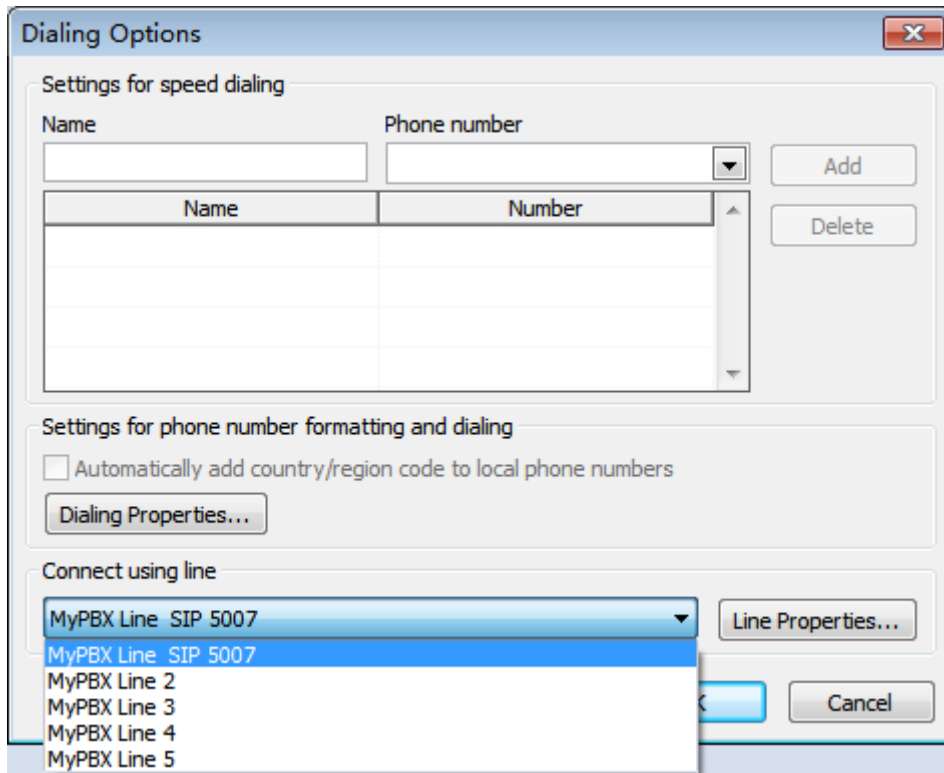**Step4**: Select your "Asterisk Line" in the pull down list in section "Connect using line".

Figure 2-3

Step5: Close this dialog with [OK].
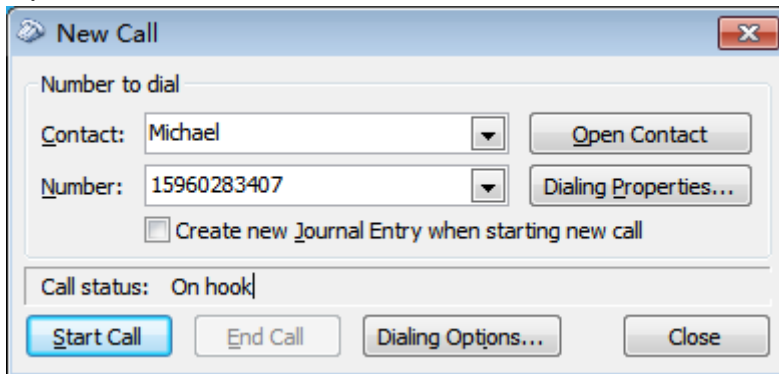
Step6: Now you are able to make calls via Outlook.

Figure 2-4

<Finish>