About This Guide

This Expansion Module EXP38 is designed for connection of the Enterprise IP Phone T28P/T26P VoIP phone. In the following sections, we will take T28P to make a brief description.

Declaration of Conformity

CEFC Hereby, it's declared that this phone is in conformity with the essential requirements and other relevant provisions of the CE, FCC.

CE Mark Warning

This is a class B device, in a domestic environment; this product may cause radio interference, in which case the user may be required to take adequate measures.

WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

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Connection

Please refer to the following sections to install the EXP38.

Before the installation , please unplug the power connector and the phone stand from the

enterprise IP phone T28P. Then place the telephone and the expansion module upside down on a soft surface so that you can read nameplates from the front. The expansion module must be placed to the left of the telephone.

Connect to the Phone

Use the connecting sheet and screw to connect the EXP38 to the IP phone. Shown as:



Your phone and the expansion module will be connected as the following picture shows:



Connect to the next module

Follow the same step to connect the next expansion module:





After the installation, it will be shown as :



Note :

Our IP phone T28P can support six expansion modules at most. But if you use more

than three expansion modules, you need to connect an additional power adapter to anyone of the expansion modules.

Connect the cords

Plug the connecting cord into the Ext jack of the IP phone, the next port to the Ext in jack of the first module; If you want to connect more than one module, then go on to plug another cord into the Ext out jack, and the other port to the Ext in jack of the second module. Shown as the following picture:



Note :

Users can connect six modules at most. Connect the Ext in port of the previous module and the Ext out port of the next module with a connecting cord will be ok.

Then attach the stand and the power adapter, connect handset and headset to use.

Configuration

The expansion module EXP38 has 38 programmable keys which are able to set up to 17 functions per key. You can use the web interface or the IP phone user interface to configure key functions. Pressing the special key of the EXP38 you want to set for about 5 seconds, the IP phone will turn out the user setting interface of this key, then you can make desired configuration to this key by the IP phone interface. In the following sections, we will make detail description of setting by the web interface.

The following list shows the functions you can set on the programmable keys and provides a description for each function. The default configuration for each key is N/A which means the key hasn't been set for any functions.

- N/A
- BLF(Busy Lamp Field)
- Speed Dial
- Intercom
- URL
- Conference
- Forward
- Transfer
- Hold
- DND
- Redial
- Call Return
- Call Pickup
- Call Park
- Group Listening
- SMS
- Voicemail
- Custom

Note:

Quick access features like Intercom and Voicemail must first be configured on your PBX in order to work on your phone. See your system administrator for more information.

BLF

You can configure the key for Busy Lamp Field (BLF) use which allows you to monitor the status (idle, ringing, or busy) of other SIP accounts. User can dial out on a BLF configured key on the expansion module EXP38.

	Status	Λ	ccount		Netw	ork	Phon	e	Contacts		Upgrade	Security
Pr	eference	Features	DSS	S Ke	ау ЕХТК о	ey	Voice	Ring	Tones	Dial Pl	an SMS	
Extension Key	Extension 1	•									DI NOTE	
Кеу	Туре	1	Mode		Line		Extension	Picku	ip Number	Key	Key	Гуре
Key1	BLF	▼ Confe	rence	×	Line1	Ŧ	212	*83			Type	ree function key s' Speed Dial, BLF
	N/A	✓ Confe	rence	*	Auto	-				Key2	Key E URL.	event, Intercom,
Key3	N/A	- Confe	rence	*	Auto	v					BLF	
	N/A	- Confe	rence	*	Auto	Ŧ				Key4	The	outtons can be
Key5	N/A	- Confe	rence	Ŧ	Auto	Ŧ		1			Field	function with
	N/A	- Confe	rence	Ŧ	Auto	Ŧ				Key6	≡ featu	re must be
Key7	N/A	- Confe	rence	-	Auto	Ŧ					supp	orted by the sip r.
	N/A	- Confe	rence	-	Auto					Key8	Kev	Event
Key9	N/A	▼ Confe	rence:		Auto	Ŧ					Key e	events are
	N/A	- Confe	rence	×	Auto	Ŧ				Key10	phen	e and call
Key11	N/A	▼ Confe	rence	*	Auto	v					Tunct	ions.
	N/A	← Confe	rence	*	Auto	Ŧ		1		Key12	Inte Enab	rcom le the 'Intercom'
Key13	N/A	✓ Confe	rence	Ŧ	Auto	÷					mode	e and is useful in a environment as a
	N/A	✓ Confe	rence	÷	Auto	÷				Key14	quick	access to connec
Key15	N/A	- Confe	rence	-	Auto	-					secre	tary.

To assign the key as BLF:

- 1) Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, and choose BLF from the list.
- 2) In the "Line" field, select a line for which to apply this key, and enter the extension number you want to monitor.
- 3) Press Confirm button to save the changes.

Please refer to "LED Instruction" in the IP phone user manual for more details about the LED status in different situation.

Note :

In the Web interface, you can also set the pickup number to active the pickup function. For example, if you set the BLF number as 212, and the pickup number is *83, then when there is an incoming call to 212, press the BLF key, it will call out the *83 automatically to pickup the incoming call on 212.

Speed Dial

You can configure the key as a simplified speed dial key. This key function allows you to speed up dialing numbers often used or hard to remember.

To assign the key as Speed Dial:

	Status	Account	Network	Phone	Contacts	Up	grade Security
Pr	eference F	eatures DSS Ke	y EXT Key	Voice Rii	ng Tones	Dial Plan	SMS
Extension Key	Extension 1	•					NOTE
Кеу	Туре	Mode	Line	Extension	Pickup Number	Кеу	Key Type
Key1	SpeedDial	Conference	Line2 👻	212 *	83	<u>^</u>	'Types' Speed Dial, BLF
	N/A	Conference -	Auto 👻			Key2	Key Event, Intercom, URL.
Key3	N/A	Conference -	Auto 👻				BLF
	N/A	Conference 👻	Auto 👻			Key4	The buttons can be configured Busy Line
Key5	N/A	Conference	Auto 💌				Field function with
	N/A	Conference	Auto 🔹			Key6 ≘	feature must be
Key7	N/A	- Conference -	Auto 👻				server.
	N/A	- Conference -	Auto 👻			Key8	Key Event
Key9	N/A	- Conference -	Auto 👻				Key events are predefined shortcuts to
	N/A	Conference	Auto 👻			Key10	phone and call functions
Key11	N/A	Conference	Auto 👻				Tabaaaa
	N/A	Conference 👻	Auto 👻			Key12	Enable the 'Intercom'
Key13	N/A	Conference	Auto 👻				mode and is useful in a office environment as a
	N/A	Conference	Auto 🚽 👻			Key14	quick access to connect
Key15	N/A	Conference	Auto 👻				secretary.

- 1) Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose Speed Dial from the list.
- 2) In the "Line" field, select a line for which to apply this key, in the "Number" filed enter the extension number you want to perform Speed Dial.
- 3) Press Confirm button to save the changes.

Intercom

You can configure the key for Intercom mode and it is useful in an office environment as a quick access to connect to the operator or the secretary.

	Status	Account	Network	Phone	Contacts	Upgrade	Security
Pr	eference I	eatures DSS Ke	y EXT Key	Voice Ring	Tones Dia	il Plan SMS	
Extension Key	Extension 1	•				D NOTE	
Key	Туре	Mode	Line	Extension Picku	p Number Ke	y Key T	ype
Key1	Intercom	▼ Conference ▼	Line2 - 212	*83		Type	s' Speed Dial, BL
	N/A	✓ Conference ✓	Auto 👻		Ke	/2 Key E URL.	vent, Intercom,
Key3	N/A	✓ Conference ✓	Auto 👻			BLF	
	N/A	▼ Conference ▼	Auto 👻	1	Ke	/4 The b	uttons can be ured Busy Line
Key5	N/A	▼ Conference ▼	Auto 🗾 👻		1	Field f	unction with
	N/A	▼ Conference ▼	Auto 👻		Ke	y6 ≡ featur	e must be
Key7	N/A	▼ Conference ▼	Auto 🔹			suppo	rted by the sip
	N/A	▼ Conference ▼	Auto 👻		Ke	/8 Key E	vent
Key9	N/A	▼ Conference ▼	Auto 🚽			Key e prede	vents are fined shortcuts t
	N/A	▼ Conference ▼	Auto 👻		Key	10 phone functi	and call
Key11	N/A	▼ Conference ▼	Auto 👻			Taha	
	N/A	Conference	Auto 👻		Кеу	12 Enable	e the 'Intercom'
Key13	N/A	▼ Conference ▼	Auto 👻			mode	and is useful in a environment as
	N/A	Conference	Auto 👻		Кеу	14 quick	access to conne
Key15	N/A	Conference	Auto 🚽			secret	tary.

To assign the key as Intercom:

- 1) Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, and choose Intercom from the list.
- 2) In the "Line" field, select a line for which to apply this key, the default one is Auto which means it will match the account automatically. And enter the extension number you want to intercom.
- 3) Press Confirm button to save the changes.

Note:

Your VoIP PBX must support this feature. And make sure the intercom extension enables the Auto-answer function.

URL

If the key is configured as URL, then pressing this key, you can send HTTP requests to a web server.

To assign the key as URL:

	Status	Account	Network	Phone	Contacts	Upgrade	Security
Pr	eference F	eatures DSS Ke	y EXT Key	Voice Ring	Tones D)ial Plan SM	S
Extension Kow	Extension 1	•				D NOT	TE .
Key	Туре	Mode	Line	Extension Pic	kup Number 🛛 🖁	Key Key	Туре
Key1	URL	Conference -	Auto - 2	12 *83		The Typ	free function key les' Speed Dial, BLF
	N/A	Conference	Auto -		К	Key URL	Event, Intercom,
Key3	N/A	Conference	Auto 👻			BLF	
	N/A	- Conference -	Auto 🛛 👻		к	Cey4 The	buttons can be
Key5	N/A	Conference	Auto 🛛 👻			Field	function with
	N/A	- Conference -	Auto 🚽		К	ley6 = feat	ure must be
Key7	N/A	Conference	Auto 👻			supp	orted by the sip er.
	N/A	Conference	Auto 🛛 👻 🗌		К	Key8 Key	Event
Key9	N/A	Conference	Auto 🚽			Key	events are lefined shortcuts to
	N/A	Conference	Auto 🚽 🗌		K	ey10 pho	ne and call
Key11	N/A	Conference	Auto 🗾 👻			Tat	
	N/A	Conference	Auto 🚽		К	ey12 Enal	ble the 'Intercom'
Key13	N/A	 Conference ▼ 	Auto 🗾 👻			moc offic	le and is useful in a e environment as
	N/A	Conference T	Auto 🚽 🗌		К	ey14 quic	k access to conner he operator or the
Key15	N/A	Conference	Auto 👻			secr	etary.

- 1) Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, and choose URL from the list.
- 2) Enter the extension number you want to set as URL in the Extension field.
- 3) Press Confirm button to save the changes.

Conference

You are allowed to configure the programmable key to be used as a conference key.

This key allows a user on a call to conference another party at a pre-defined number while remaining in the current call.

To assign the key as Conference:

	Status	Account	Network	Phone	Contacts	Upgrade Security
Pr	eference	Features DSS K	ey EXT Key	Voice Ring	Tones Dial I	Plan SMS
Extension Key	Extension 1	•				D NOTE
Кеу	Туре	Mode	Line	Extension Picku	p Number Key	Кеу Туре
Key1	KeyEvent	✓ Conference ✓	Auto 👻 🛛	12 *83		Types' Speed Dial, BLF
	N/A	▼ Conference ▼	Auto 👻	1	Key2	URL.
Key3	N/A	▼ Conference ▼	Auto 👻			BLF
	N/A	▼ Conference ▼	Auto 🚽		Key4	The buttons can be configured Busy Line
Key5	N/A	▼ Conference ▼	Auto 👻			Field function with
	N/A	 ▼ Conference ▼ 	Auto 🔫 🗌		Кеуб	E feature must be supported by the sin
Key7	N/A	 ▼ Conference ▼ 	Auto 👻			server.
	N/A	▼ Conference ▼	Auto 👻		Key8	Key Event
Key9	N/A	▼ Conference ▼	Auto 👻			Key events are predefined shortcuts t
	N/A	▼ Conference ▼	Auto 👻		Key10	phone and call
Key11	N/A	▼ Conference ▼	Auto 👻			
	N/A	▼ Conference ▼	Auto 🚽		Key12	Enable the 'Intercom'
Key13	N/A	← Conference ←	Auto 👻			mode and is useful in a office environment as
	N/A	✓ Conference ✓	Auto 🚽		Key14	quick access to connect
Key15	N/A	✓ Conference ✓	Auto 👻	l.		secretary.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Conference.
- 2) Press Confirm button to save the changes.

Forward

If the key is configured as Forward key, press this key under the idle status, the IP phone will turn to the Always Forward page and you can set the Forward to number, then when there is any call to the extension number will be forwarded to the set number automatically.

To assign the key as Forward:

	Status	Accour	nt	Networ	k	Phone	e	Contacts	-	Upgrad	e Security
Pr	eference	Features [SS Key	/ EXT Key	i I	Voice	Ring	Tones	Dial Pl	an :	SMS
Extension Key	Extension 1										OTE
Кеу	Туре	Mode		Line		Extension	Pickup	Number	Key	K	ey Type
Key1	KeyEvent	✓ Forward	-	Auto	τ.	218	*83			· ·	Types' Speed Dial, BL
	N/A	▼ Conference		Auto	Ψ.		1		Key2	U	ey Event, Intercom, RL.
Key3	N/A	▼ Conference	•	Auto	Ŧ					B	LF
	N/A	▼ Conference		Auto	Ŧ				Key4	Т	he buttons can be
Key5	N/A	▼ Conference	•	Auto	¥		1			F	eld function with
	N/A	▼ Conference		Auto	٣		1		Кеуб	E fi	ature must be
Key7	N/A	▼ Conference		Auto	٣					S	apported by the sip erver.
	N/A	▼ Conference		Auto	٣				Key8	ĸ	ey Event
Key9	N/A	▼ Conference	-	Auto	Υ.					K	ey events are redefined shortcuts t
	N/A	▼ Conference	× .	Auto	Ψ.				Key10	p	hone and call
Key11	N/A	▼ Conference	-	Auto	Ŧ					μ.	Ancount.
	N/A	▼ Conference	× 1	Auto	÷.				Key12	E	nable the 'Intercom'
Key13	N/A	▼ Conference	•	Auto	×					n	iode and is useful in a ffice environment as
	N/A	▼ Conference	I	Auto	٣				Key14	q	uick access to conne the operator or the
Key15	N/A	- Conference	-	Auto	Ŧ					s	ecretary.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Forward from the list.
- 2) Enter the extension number you want to forward to in the Extension field.
- 3) Press Confirm button to save the changes.

Transfer

You are able to configure the key as a transfer key to perform the Blind/Attended Transfer.

Network Status Account Phone Contacts Upgrade Security Preference | Features | DSS Key | EXT Key | Voice | Ring | Tones | Dial Plan | SMS Extension Key Extension 1 -Key Type The free function key 'Types' Speed Dial, BLF, Key Event, Intercom, URL. Кеу Туре Line Key1 KeyEvent - Transfer - Auto **v** 218 ▼ Conference
 ▼ Auto N/A Key2 -▼ Conference ▼ Auto Key3 N/A × BLF The buttons can be Coursed Busy Line - Conference - Auto N/A Key4 Field function with specified account. This feature must be supported by the sip ▼ Conference Key5 N/A ▼ Conference ▼ Auto N/A Кеуб ★ Conference
 ★ Auto Key7 N/A server - Conference - Auto Key8 N/A Key Event Key events are predefined shortcuts to phone and call functions. ✓ Conference ✓ Auto N/A Key9 ✓ Conference ✓ Auto N/A Key10 - Conference - Auto Key11 N/A Intercom Enable the 'Intercom' mode and is useful in an office environment as a quick access to connect to the operator or the secretary. - Conference - Auto N/A Key12 ▼ Conference ▼ Auto Key13 N/A ✓ Conference ✓ Auto ✓ N/A Key14 ✓ Conference ✓ Auto Key15 N/A .

To assign the key as Transfer:

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Transfer from the list.
- 2) Press Confirm button to save the changes.

Hold

The key can be configured as a hold key. You can use this key to hold and retrieve a call during the conversation.



To assign the key as Hold:

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Hold from the list.
- 2) Press Confirm button to save the changes.

DND

If the key is configured as DND key, you are allowed to active the DND function immediately when you press it. Press it again to deactivate DND mode.

To assign the key as DND:

Configuration

	Status	Account	Network	Phone	Contacts	Up	grade Security
Pr	eference I	Features DSS K	ey EXT Key	Voice Rir	ng Tones	Dial Plan	SMS
Extension Key	Extension 1	-					D NOTE
Кеу	Туре	Mode	Line	Extension	Pickup Number	Кеу	Кеу Туре
Key1	KeyEvent	▼ DND ▼	Auto 👻 2	18	83	*	'Types' Speed Dial, BLF
	N/A	▼ Conference ▼	Auto 👻			Key2	Key Event, Intercom, URL.
Key3	N/A	▼ Conference ▼	Auto 👻				BLF
	N/A	← Conference	Auto 🗾 👻 🗌			Key4	The buttons can be configured Busy Line
Key5	N/A	▼ Conference ▼	Auto 🗾 👻				Field function with
	N/A	▼ Conference ▼	Auto 👻			Кеуб 🗉	feature must be
Key7	N/A	▼ Conference	Auto 👻				server.
	N/A	▼ Conference ▼	Auto 👻			Key8	Key Event
Key9	N/A	▼ Conference ▼	Auto 👻				Key events are predefined shortcuts to
	N/A	Conference	Auto 👻			Key10	phone and call
Key11	N/A	▼ Conference ▼	Auto 👻			_	To become
	N/A	 ▼ Conference ▼ 	Auto 👻			Key12	Enable the 'Intercom'
Key13	N/A	▼ Conference ▼	Auto 👻				mode and is useful in a office environment as a
	N/A	▼ Conference ▼	Auto 👻			Key14	quick access to connect
Key15	N/A		Auto 👻				secretary.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose DND from the list.
- 2) Press Confirm button to save the changes.

Redial

If the key is configured as Redial key, press this key under the idle status, it will fetch the last dialed number, then you can choose a special line to call out by pressing the line keys.

To assign the key as redial:

	Status	Account	Network	Phone	Contacts	Upgrade	Security
Pr	eference F	eatures DSS Ke	y EXT Key	Voice Ring	Tones Di	al Plan SMS	
Extension Key	Extension 1	•					
Key	Туре	Mode	Line	Extension Pic	kup Number Ko	ey Key Type	
Key1	KeyEvent	Redial 👻	Auto - 2	18 *83		Types' Spee	ction key ed Dial, BLF
	N/A	Conference -	Auto 🚽		Ke	ey2 Key Event, I URL.	ntercom,
Key3	N/A	Conference 👻	Auto 🚽			BLF	
	N/A	Conference 👻	Auto 🔤 👻		Ke	ey4 The buttons	can be
Key5	N/A	Conference 🔹	Auto 🚽 🚽			Field function	with
	N/A	Conference -	Auto 🚽		Ke	ey6 ≡ feature must	be
Key7	N/A	Conference -	Auto 👻			supported by server.	y the sip
	N/A	Conference 🔹	Auto 🚽 🗌		Ke	ey8 Key Event	
Key9	N/A	Conference 🔹	Auto 👻			Key events a predefined s	ire bortcuts to
	N/A	Conference 👻	Auto 🚽		Ke	y10 phone and c	all
Key11	N/A	Conference 💌	Auto -			iuncuons.	
	N/A	Conference	Auto 🔤 👻		Ke	y12 Enable the 'I	intercom'
Key13	N/A	Conference 👻	Auto 👻			mode and is office enviror	useful in a nment as a
	N/A	Conference 👻	Auto 🚽		Ke	y14 quick access	to connect
Kev15	N/A	Conference -	Auto -			secretary.	cor or che

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Redial from the list.
- 2) Press Confirm button to save the changes.

Call Return

When the key is configured as Call Return key you are allowed to dial out the last phone call you received.

To assign the key as Call Return:



- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Call Return from the list.
- 2) Press Confirm button to save the changes.

Call Pickup

When you configure a Direct Pickup key, you specify the extension that you want to monitor. Then, when the monitored extension receives a call, you press the key to pick up the call. If the monitored extension receives multiple incoming calls simultaneously, the IP Phone UI displays a list of incoming calls. You select a call from this list, and are connected to the call.

To assign the key as Call Pickup:

	Status	Accoun	t	Netwo	rk	Phone	e 🗧	Contacts		Upgrade	Security
P	reference	Features D	SS Ke	y EXT Key	/ 1	Voice	Ring	Tones	Dial Pla	an SMS	
Extension Key	Extension 1	•								D NOTE	
Кеу	Туре	Mode		Line		Extension	Pickup N	umber	Кеу	Key Ty	vpe
Key1	KeyEvent	- Call Pickup	•	Line2	-	218	*83			 Types 	Speed Dial, BLF
	N/A	- Conference	-	Auto	-				Key2	URL.	ent, Intercom,
Key3	N/A	- Conference	T	Auto	-					BLF	
	N/A	- Conference	T	Auto	-				Key4	The bu	ittons can be ired Busy Line
Key5	N/A	- Conference	*	Auto	-					Field fu	nction with
	N/A	▼ Conference	*	Auto	-	1- 			Кеуб	E feature	must be
Key7	N/A	▼ Conference	*	Auto	-					suppor server.	ted by the sip
	N/A	▼ Conference	×	Auto	-				Key8	Key Ev	vent
Key9	N/A	▼ Conference	Ŧ	Auto	+					Key ev predef	ents are ned shortcuts to
	N/A	▼ Conference	×	Auto	-				Key10	phone	and call
Key11	N/A	- Conference	-	Auto	-					Tunctio	
	N/A	- Conference		Auto	-				Key12	Enable	the 'Intercom'
Key13	N/A	▼ Conference	•	Auto	-					mode a	and is useful in a environment as a
	N/A	- Conference	*	Auto	-				Key14	quick a	ccess to connect
Key15	N/A	- Conference	*	Auto	-					secreta	iny.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Call Pickup from the list.
- 2) In the "Line" field, select a line for which to apply this key, and enter the extension number you want to pickup.
- 3) Press Confirm button to save the changes.

Call Park

Call Park is a feature that allows a person to put a call on hold at one telephone set and continue the conversation from any other telephone set.

The "call park" feature is activated by pressing a preprogrammed button or a special sequence of buttons. This transfers the current conversation to an unused extension number and immediately puts the conversation on hold. The telephone system will then display the extension number of the parked call so that the call can later be retrieved.

To assign the key as Call Park:

e	Statue		Account	_	Y Natw	ork	Phon		Contact		ling	rade	Security
	Status		Account		Hetw	UIK	FIIO		Contact	• •	opy	raue	Security
Pr	reference	Features	i [DS	IS KE	ey Extra	ey	Voice	Ring	Lones	Dial Pl	an I	SMS	
												-	
Extension Key	Extension 1	•		_								NOTE	
Key	Туре		Mode		Line		Extension	Pickup	Number	Key		Key Ty	e function kov
Key1	KeyEvent	- Call	Park	-	Line2	•	221	*83			-	'Types'	Speed Dial, BLF
	N/A	- Con	erence		Auto					Key2		Key Eve URL.	nt, Intercom,
Key3	N/A	- Con	erence	Ŧ	Auto	Ŧ						BLF	
	N/A	- Con	erence	*	Auto	Ŧ				Key4		The but	tons can be
Key5	N/A	- Con	erence	Ŧ	Auto	Ŧ						Field fur	iction with
	N/A	- Con	erence	Ŧ	Auto	Ŧ				Кеуб	E	feature	must be
Key7	N/A	- Con	erence	Ŧ	Auto	Ŧ						support server.	ed by the sip
	N/A	- Con	erence	×	Auto					Key8		Key Fy	ent
Key9	N/A	- Con	erence	×	Auto	×						Key eve	nts are
	N/A	- Con	erence	*	Auto	×				Key10		phone a	nd call
Key11	N/A	- Con	erence	Ŧ	Auto	Ŧ					ш	runction	5.
	N/A	- Con	ference	*	Auto	v				Key12		Enable t	m he 'Intercom'
Key13	N/A	- Con	erence	Ŧ	Auto	Ŧ						mode a	nd is useful in a
	N/A	- Con	erence	Ŧ	Auto	Ŧ				Key14		quick ac	cess to connec
Kev15	N/A	- Con	erence	-	Auto	-						secretar	y.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Call Park from the list.
- 2) In the "Line" field, select a line for which to apply this key, and enter the extension number you want to park.
- 3) Press Confirm button to save the changes.

Group Listening

When the key is configured as Group Listening key, you are allowed to enable the Speakerphone and Handset/Headset mode at the same time. It is suitable for the group conversation which has more than one person at one side. You are able to speak and listen using handset/headset; meanwhile the others near by can speak and listen using speakerphone. You can get back to the previous mode by pressing the key again.

To assign the key as Group Listening:

Configuration

	Status	Account	Network	Phone	Contacts	Upgrade	Security
Pr	eference F	eatures DSS Ke	EXT Key	Voice Ring	Tones Dia	l Plan S	MS
Extension Key	Extension 1	•				D NO	DTE
Key	Туре	Mode	Line	Extension Pick	up Number Ke	Ke	y Type
Key1	KeyEvent		Auto 🚽 🔽 221	*83		▲ ¹	pes' Speed Dial, BLF
	N/A	Conference	Auto 🚽		Key	2 UF	y Event, Intercom, L.
Кеу3	N/A	▼ Conference ▼	Auto 👻			BI	F
	N/A	▼ Conference V	Auto 🛛 🔫		Key	4 Th	e buttons can be
Key5	N/A	▼ Conference V	Auto 👻			Fie	ld function with
	N/A	▼ Conference ▼	Auto 👻		Key	r6 ≘ fe	ature must be
Key7	N/A	▼ Conference ▼	Auto 👻			su	rver.
	N/A	▼ Conference ▼	Auto 🛛 👻		Key	⁸ Ke	y Event
Key9	N/A	▼ Conference ▼	Auto 👻			Ke	y events are edefined shortcuts t
	N/A	Conference	Auto 🚽 🚽		Key	10 ph	one and call
Key11	N/A	Conference	Auto 👻				
	N/A	▼ Conference ▼	Auto 🛛 🔫		Key	12 En	able the 'Intercom'
Key13	N/A	◆ Conference →	Auto 👻			m of	ode and is useful in a fice environment as a
	N/A	✓ Conference ✓ ✓	Auto 🔫 🗌		Key	14 qu	ick access to connect the operator or the
Key15	N/A	Conference	Auto 👻			se	cretary.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Group Listening from the list.
- 2) Press Confirm button to save the changes.

SMS

When the key is configured as SMS key you are allowed to access SMS quickly by pressing this key.

	Status	Account	Netw	ork	Phone	Contacts	U	ograde Security	
Pr	eference F	eatures DSS	Key EXT Ke	e y Voice	Ring	Tones	Dial Plan	SMS	
Extension Key	Extension 1	•						D NOTE	
Кеу	Туре	Mode	Line	Exte	nsion Pick	up Number	Кеу	Key Type	
Кеу1	KeyEvent	- SMS -	Auto	- 221	*83		^	'Types' Speed Dial, BLF	
	N/A	Conference	Auto		T		Key2	Key Event, Intercom, URL. BLF The buttons can be configured Busy Line	
Кеу3	N/A	✓ Conference ▼	Auto	*	1				
	N/A	Conference	Auto		1		Key4		
Key5	N/A	✓ Conference ▼	Auto	×				Field function with	
	N/A	Conference	Auto	×	1		Кеуб ≘	feature must be	
Key7	N/A	Conference	Auto	×				server.	
	N/A	Conference	Auto				Key8	Key Event	
Кеу9	N/A	Conference	Auto		1			Key events are predefined shortcuts to	
	N/A	Conference	Auto	*			Key10	phone and call functions.	
Key11 Key13	N/A	Conference	Auto	*				Intercom	
	N/A	Conference	Auto	*			Key12	Enable the 'Intercom'	
	N/A	Conference	Auto	*				office environment as a	
	N/A	Conference	Auto	T	1		Key14	quick access to conne to the operator or th	
Key15	N/A	 Conference 	Auto	+				secretary.	

To assign the key as SMS:

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose SMS from the list.
- 2) Press Confirm button to save the changes.

Voicemail

When the key is configured as Voicemail key you are allowed to access voicemail quickly by pressing this key.

To assign the key as Voicemail:



- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Voicemail from the list.
- 2) In the "Line" field, select a line for which to apply this key, and enter the extension number you want to set as the voice mail box.
- 3) Press Confirm button to save the changes.

Custom

You are allowed to send out the desired DTMF number during the conversation. The number needs to be set in advance.

To assign the key as Custom:

٢	Status	Account	Network	Phone	Contacts	Upgrade Security
Pr	eference F	eatures DSS Ke	Y EXT Key	Voice Ring	Tones Dia	al Plan SMS
Extension Key	Extension 1	•				D NOTE
Кеу	Туре	Mode	Line	Extension Picku	ip Number Ke	Key Type
Key1	KeyEvent	Custom	Auto - 22	1 *83		Types' Speed Dial, BL
	N/A	▼ Conference ▼	Auto 🚽		Ke	y2 URL.
Key3	N/A	▼ Conference ▼	Auto 👻			BLF
	N/A	▼ Conference ▼	Auto 🚽 🚽		Ke	y4 The buttons can be configured Busy Line
Key5	N/A	▼ Conference ↓ ▼	Auto 👻			Field function with
	N/A	▼ Conference ↓ ▼]	Auto 🚽		Ke	y6 E feature must be
Key7	N/A	▼ Conference ▼	Auto 🚽 🔽			supported by the sip
	N/A	▼ Conference ↓ ▼]	Auto 🚽 🚽		Ke	y8 Key Event
Key9	N/A	▼ Conference ▼]	Auto 🚽 🚽	1		Key events are predefined shortcuts t
	N/A	Conference	Auto 🚽 🚽		Кеу	/10 phone and call functions
Key11	N/A	Conference	Auto 👻			Tatarcom
	N/A	Conference	Auto 🚽		Кеу	/12 Enable the 'Intercom'
Key13	N/A	Conference	Auto 👻			office environment as
	N/A	▼ Conference ▼	Auto 🔫		Кеу	/14 quick access to conne to the operator or the
Key15	N/A	▼ Conference ▼	Auto 👻			secretary.

- Choose Phone->EXT Key, choose one of the key you want to make the assignment, there is a pull-down menu in the Type field, choose KeyEvent from the list, then in the Mode field, open the pull-down menu and choose Custom from the list.
- 2) In the "Extension" filed, enter the specific number.
- 3) Press Confirm button to save the changes.

Note:

If you connect more than one expansion module EXP38, then you can choose the Extension number in the Extension Key field to set the special one via the web interface.